

# Let's Talk Quality



Worcester  
Section

EDITOR: BARBARA BUTRYM (BARBARA.BUTRYM@VERIZON.NET)

October 2009 Edition

## **REDUCED DINNER MEETING** **COST! \$90 SAVINGS!**

Pay \$135 by **October 15, 2009** and attend all 9 ASQ Worcester Dinner Meetings!

*This reduced fee is for prepay persons only*

- Please bring your payment to the **September 17** or **October 15** dinner meetings

- Pay online at [www.asqworchester.org](http://www.asqworchester.org)

- Send payment to:  
Dan Daigle, ASQ Worcester Treasurer,  
PO Box 1075,  
Southbridge, MA 01550

## **October Dinner Meeting**

**Thursday, October 15, 2009**

**Courtyard by Marriot, Marlboro, MA**

<b>5:30pm</b> Pre-Dinner Topic	<b>6:15pm</b> Dinner	<b>7:30pm</b> After-Dinner Topic
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**Cost: \$25.00**

**Unemployed/Students: \$15.00**

**Reservations:**

**Please go to our website [www.asqworchester.org](http://www.asqworchester.org)**

**Pre-Dinner**  
**Quality Café**  
**Open discussion**

Pre dinner presentation will be a Quality Cafe so we can get feedback from our members. Dinner will be at 6:15.

## **After Dinner**

Jay Patel presenting on Understanding Design for Six Sigma for Translating Customer Needs into Product Design

### **NOTICE: The Worcester Section of the American Society for Quality purchase/refund policy:**

You may cancel your prepaid registration by email prior to noon of the Monday preceding the event and receive a credit toward admission to the following meeting. No refunds are issued and no credit toward the following meeting is made after noon of the preceding Monday because attendance/payment commitments to vendors have been finalized.

You may cancel your pay at the door registration by email prior to noon of the Monday preceding the meeting. *For cancellations after noon of the Monday preceding the meeting and "no shows", an invoice for the cost of the dinner will be sent to the registrant.*

The speaker Bio was not available at the time of the publish deadline.

We apologize for the October newsletter being so bare bones; please bear with us as we transfer responsibilities and technology.

“The Section Leadership Team”



**Worcester  
Section**

*For more information on 2009-2010 programs, please  
contact Bill Hackett at [billhackett@vpsi-ma.com](mailto:billhackett@vpsi-ma.com)*

## Message from the newsletter editor

Hi All

Barbara here....Let me introduce myself. I have been asked to fill in as newsletter editor. Our current editor has run into some conflicts and is unable to devote the time needed to collect information and publish the newsletter. Let me say she is a tough act to follow. A job well done, Amy.

You all know me; I've been kicking around a long time, sometimes in the fore front, sometimes on the side line, but around none the less.

It's our plan to make this newsletter a value added perk to the membership. We want to meet your needs. I invite you to submit articles of interest about your companies and your professional achievements...especially examples of using standard Quality Tools in a new out of the box way.

"Ask Barbara" will be back, by popular demand, next month...so get those questions in!!!!

In my 'soap box" section I will bring back something I did when I was news letter editor many years ago. I will do a short (did I really say that?) monologue where I say my piece about something that touches me, good or bad. I like that part. It's my reward for doing all the newsletter work... Feel free to send in suggestions for the "soap box"

We will also showcase some of the benefits offered by National and Regional. Typically we don't get involved with those; we tend to stay within our section. Let's see if we can change that.

I look forward to serving you; remember it is your newsletter...

Thanks,  
Barb

Barbara Butrym, newsletter editor  
barbara.butrym@verizon.net

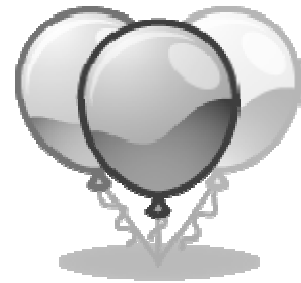
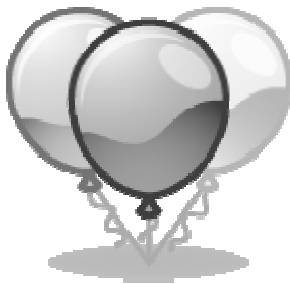
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### **Unemployment Program Available**

ASQ headquarters is offering resources for members who have encountered job loss. One benefit for those who want to retain their membership, but have difficulty renewing because they are currently unemployed, are discounted membership dues. Participating members receive a discount on their membership renewal based on consecutive years of membership. Currently, membership dues are \$129 for current Full (formerly Regular), Senior, and Fellow members. For more information, and to check out other resources available, visit <http://work.asqquality.org>.

### ***WELCOME NEW MEMBERS!***

Members for October will be added in November  
List was not available at the time of publication



### **Tips for New Members**

**Bring a colleague to the meeting**

**Share the newsletter with your company**

**Suggest a topic for a training event at your facility, get a free seat.**

**Reap the Benefits, Share the Successes**

**Volunteer**

