



**Worcester
Section**

LET'S TALK QUALITY !

www.asqworchester.org

OCTOBER 2006 Newsletter
Amy Powers, Editor
amy.powers@hypertronics.com

Cost: \$25.00
\$15 for
Unemployed/students
Reservations:
Please go to our
website
www.asqworchester.org

September Dinner Meeting
Thursday, Oct. 19, 2006 at
Milford Courtyard Marriott
(I-495, Exit 20-Hotel on left across
from Mobile Gas Station)
Dinner Menu:
Buffet

5:30pm
Pre-dinner Topic
6:15pm
Social/Networking
6:30pm Dinner
7:30pm
After-Dinner Topic

Pre-Dinner Topic
ASQ Division Night

Come and find out what ASQ Divisions are all about. There will be representatives from Divisions at this meeting to explain the benefits of their Division and to answer questions. This will be an excellent opportunity to network and learn how ASQ Members can benefit by belonging and being active in their divisions.

After-Dinner Topic

Dr. Deming: His work and His Legacy by Woody Thornton

Woody will share highlights of Dr. Deming's seminars on a first hand basis and what it was like being there with the "Prophet of Quality" and the main force behind Japan's reconstruction after WWII. Parts of the original film based on the "White Papers", will also be shown.

For more information
please contact:

Tom Bilodeau
tombilodeau@azz.com

Telephone:
508-836-5264

REDUCED DINNER MEETING COST
Pay \$135 total by October 19, 2006 and attend
all 9 ASQ dinner meetings.

This is a reduced fee for prepay persons. Please bring your payment to the Oct 19 dinner meeting or you can send your payment to :
Carol Beauchesne , ASQ Worcester Treasurer,
12 Forest Hill Drive
North Grosvernordale, CT 06255



**Speaker
Topic and Bio**



Woody Thornton has been a quality practitioner for over 35 years, having assumed various roles in management and in quality improvement systems. Coming from a scientific background as a food microbiologist and versed in the scientific method, it was this basis that involved him in Dr. Deming's theory of management. During his graduate studies at Rivier College in Nashua, NH, he was exposed to the Deming tidal wave of quality reformation for the period. Nashua Corporation and Rivier College were frequent hosts to Dr. Deming and many seminars were conducted during this period.

Woody will share highlights of Dr. Deming's seminars on a first hand basis and what it was like being there with the "Prophet of Quality" and the main force behind Japan's reconstruction after WWII. Dr. Deming's theory, "A System of Profound Knowledge", covers the four main tenets of work in a system. The Theory of a System, Theory of Knowledge, Theory of Variation and Psychology, all play an integral part in making any organization a fully functioning organic system.

Woody will expound on each one of these theories giving countless examples in the first person on how the system was embraced in the 1980's. Parts of the original film based on the "White Papers", will also be shown.

Woody is a senior ASQ member, CQAM, State of New Hampshire Baldrige auditor. He has published several articles and has been a speaker at ASQ conferences. In addition, his teams attained the state quality award for recognition for both Anheuser Busch and AMCOR PET Packaging companies. He is currently a faculty member in the School of Graduate Studies, Rivier College, teaching the Dr. Deming System of Profound Knowledge.

What topics would you like to hear? Contact us!
www.asqworchester.org
www.neqc.org



**Worcester
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A Message from Your Chair

David Potty

ASQ Worcester Section Chair 2006-2007

Welcome to October. If you missed the September General meeting you missed an exciting meeting with a great topic and great speaker. I also got a chance to meet and greet many of you.

I am looking forward to our October general meeting. Woody Thornton, our speaker, has met and talked with Dr. Deming and saw him in action. He will be telling us of his experiences and also talk about Dr. Deming's philosophy. Before dinner we will have ASQ divisions represented so that anyone can learn what they are all about. I think it will be a very interesting meeting. I hope to see another good turn out for the meeting.

We have submitted our business plan for the 2006/2007 year. We have set many goals that we will strive to reach. The business plan will be on our WEB site for anyone to look at. It will also be updated on a regular basis so that everyone can see how we are doing.

Speaking of the WEB site I have been learning to get it up to date and finally think that I have it. So from now on this will be the place that our members can get the latest of what is going on with the section.

On the last page of the newsletter and on the contact page in the WEB site is a list of the executive committee. Please feel free to contact anyone of them and especially me at any time with suggestions or comments. We need your feedback so that we can be successful in our mission. At the end of the year I will survey the membership asking how you feel about whether we have accomplished our goals.

Welcome New Members!



Christine Adey
Elliot Chassey
Peter Cutillo
Mark Goodwin
John Graham
Matthew Hodson
Robert Malone
Maheshkumar Malawade
Christopher Ott
Charles Respass
Jim Socki
Jeffery Torone
Tammy Wilson





North East Quality Council - 56th Conference

Quality & Productivity = Excellence

Conference: October 17-18, 2006

Seminars: Oct 16, 19-20, 2006

Holiday Inn & Conference Center, Mansfield, MA

NEQC has put together another excellent program for this conference for professional development with ten educational seminars and numerous stimulating conference topics, which is within your driving distance.

39 SESSIONS

There are 39 sessions presented by 48 speakers, on subjects ranging from Strategic Planning to Six Sigma, Management Systems, Software, People, Improvement Skills, Lean Topics/Tools, Kaizen Workshop, Value Stream Mapping Workshop, Performance Excellence, Reliability, and Customer Satisfaction strategies.

INTERNATIONALLY RECOGNIZED KEYNOTE SPEAKERS

The conference will include internationally recognized keynote speakers addressing the theme of quality & productivity, directly relating to Lean and Six Sigma.

- **Joe DeFeo**, President and CEO of Juran Institute
- **Jim Pearson**, Vice President of Customer Quality & Six Sigma at EMC Corporation
- **Dr. Harry Hertz**, Director-MBNQA Program, NIST
- **Jay P. Patel**, President & CEO of Quality & Productivity Solutions, Inc.

Pre Conference Seminars on October 16, 2006:

- Enterprise Assurance: The Next Quality Revolution - by Juran Institute
- How to use ISO 9001 to Reduce the Risk from Sarbanes-Oxley – by Sandy Liebesman & John Walz
- Risk Management & ISO 14971 – by F. David Rothkopf
- Integration of OHSAS 18001, ISO 14001 & ISO 9001 - by Paula Esty
- Team Building and Management; Thinking Outside the Box – by Rob Peck
- Test Process Measurement & Improvement – by Robin F. Goldsmith

Post Conference Seminars on October 19-20, 2006:

- Software Verification & Validation – by Steve Rakitin
- Implementing & Auditing AS 9100 – by Excel Partnership
- Auditing to ISO 9001:2000 (includes Internal Auditor certification – by Jack Reardon
- Design for Six Sigma (DFSS) – by Dr. Eli Baron

A reception on October 17, 2006 with awards and door prizes provided by exhibitors and sponsors. Comedy Theatrics by Rob Peck.

Discover the tools and techniques provided by our expert presenters to help your career and company make breakthrough improvements. You will be within driving distance to Foxboro Stadium, Tweeter Center, Dunkin Donuts Center, Wrentham Village Outlets, other shopping and movie theaters nearby, and the Fall foliage sights of New England.

7.5% discount expires on Sep 15, 2006, so register soon;

For more information see our website: www.neqc.org

For any questions, please call (508) 987-3800 or E-Mail: registration@neqc.org

NEWS FLASH!
Coming Soon to ASQ Worcester!

NOVEMBER DINNER MEETING

A plant tour of Polar Beverage in Auburn, MA

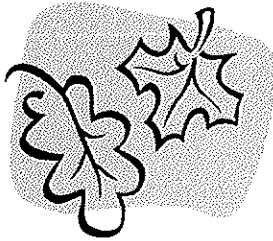
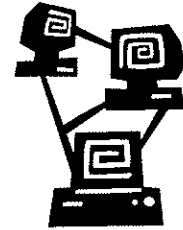
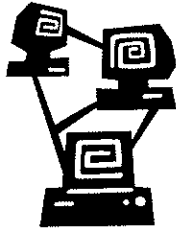
If you have not been attending meetings, let us know

what we can do to help!

Contact us!

www.asqworcester.org

www.neqc.org



ASQ Worcester Section Elected Executive Leadership Committee 2005-2006

Name	Position	E-mail	Business Phone
David Potty	Chair Placement Chair NEQC Representative Scholarship Chair	dpotty@charter.net	---
Kim Rice	Chair Elect SMP Chair	Mastin-Rice@tnb.com	978-544-8255 ext. 212
Chester L. Kruegar Jr.	Secretary Auditing Contact Person	ckruegar@hydertools.com ckruegar@charter.net	508-764-4344 ext. 2271
Diane Dixon	Vice Chair	Diane.Dixon@future.ca	978-779-3000 ext. 3859
Carol Beauchesne	Treasurer	cbeauch@essilorusa.com	508-943-3860 ext. 443

ASQ Worcester Certification Refresher Courses 2006-2007

Date	Subject	Location	Instructor	Cost	ASQ Exam Date
8/14/06	Six Sigma Black Belt	Bose Corp. Framingham	P. Jain	\$525	10/21/06
Monday Nights for 9 weeks - 5:30p.m to 8:30p.m.					
8/22/06	CQM	Bose Corp. Framingham	A. Scorza	\$525	10/21/06
Tuesday Nights for 9 weeks - 5:30p.m to 8:30p.m.					
8/30/06	CQT	Bose Corp. Framingham	A. Scorza	\$400	10/21/06
Wednesday Nights for 8 weeks - 5:30p.m to 8:00p.m.					
10/2/06	CQE	Bose Corp. Framingham	P. Jain	\$525	12/2/06
Monday Nights for 9 weeks - 5:30p.m. to 8:30p.m.					
10/3/06	Six Sigma Green Belt	Bose Corp. Framingham	J. Tereshko	\$425	12/2/06
Tuesday Nights for 8 weeks - 5:30p.m to 8:00p.m.					
10/3/06	CQIA	Bose Corp. Framingham	A. Scorza	\$400	12/2/06
Tuesday Nights for 8 weeks - 5:30p.m to 8:00p.m.					
10/4/06	CQA	TBD	D. Potty	\$425	12/2/06
Wednesday Nights for 8 weeks - 5:30p.m to 8:00p.m.					

Register for Certification Refresher Classes:

Download and print the ASQ Worcester Section Registration form found on our web site asqworcester.org under certification.

Make check payable to ASQ Worcester and mail to:
Al Scorza, P.O. Box 136, Uxbridge, MA.01569.

Register for Certification Exam:

www.asq.org/cert/types or call 1-800-248-1946

Each student is responsible for filling out their own certification application form and registration for the exam.

Recertification Reminder

Do you have a recertification due?

Do you have more than one certification that you would like to synchronize?
Please contact me with any questions and your recertification packages.

Tom Murtagh
1024B Waverly St
Framingham, MA 01702-8425
E-mail: tmurtagh99@aol.com